JOHN LEWIS

SERVICE TERMS & CONDITIONS

TV Stand Assembly Services (Basic / Intermediate / Advanced)

What we will do:

- Perform a health and safety risk assessment to ensure that it is safe for John Lewis Partners – or anyone working on our behalf – to work on the premises and perform the requested service.
- Assess the chosen location – and the route to reach it – to ensure it is suitable for the product and for our Partners/installers to safely gain access. If the location is unsuitable we will support in identifying a new, suitable location.
- Unpack your new items, take away the packaging for recycling and then prepare the product for assembly.
- Replace your existing TV and equipment onto your new stand.

What you need to do:

- Ensure the stand is the right size for the TV.
- Make sure the route to and within the chosen location is clear, with room for both our Partners/installers and the product to safely gain access, and that there's enough space for your new product to be assembled and positioned in your chosen location. You can find the product dimensions on the product page.

What we won't do:

- Install a new TV. If you have purchased a new TV and want that installed as well, you need to purchase the TV Installation service in addition to this service.
- Dismantle, move, or remove an old stand or product.