

JOHN LEWIS

SERVICE TERMS & CONDITIONS

Nursery Furniture Assembly Services

What we will do:

- Perform a health and safety risk assessment to ensure that it is safe for John Lewis Partners – or anyone working on our behalf – to work on the premises and perform the requested service.
- Assess the chosen location – and the route to reach it – to ensure it is suitable for the product and for our Partners/installers to safely gain access. If the location is unsuitable we will support in identifying a new, suitable location.
- Build your new item in the room you intend it to be situated.
- Where appropriate, we will recommend that you allow us to secure your product to a wall. If you decline this we will require a liability waiver to be signed.
- Hand over the instruction booklet and any spare pieces for the ongoing maintenance of the product.
- We'll take away all packaging for recycling.

What you need to do:

- Decide on a suitable location for the item to be situated. A suitable location for nursery furniture is defined as being away from heat sources, not under shelving, away from curtains, or any footholds your child could use to climb.
- Make sure the route to and within the chosen location is clear, with room for both our Partners/installers and the product to safely gain access, and that there's enough space for your new product to be assembled and positioned in your chosen location. You can find the product dimensions on the product page.
- Ensure the room is clear prior to our crew's arrival, as we cannot dismantle or move existing items.
- Be aware that you may need to carry out maintenance such as tightening.

What we won't do:

- This service does not include the removal of old products.