

JOHN LEWIS

SERVICE TERMS & CONDITIONS

BBQ Assembly Prior to Delivery

What we will do:

- Perform a health and safety risk assessment to ensure that it is safe for John Lewis Partners – or anyone working on our behalf – to work on the premises and perform the requested service.
- We will build your new BBQ ahead of your delivery, ready to place where you intend it to be situated.
- Assess the chosen location – and the route to reach it – to ensure it is suitable for the product and for our Partners/installers to safely gain access. If the location is unsuitable we will support in identifying a new, suitable location.
- Position your new product and ensure it is level.

What you need to do:

- Choose an area for your new product to be situated. Your new product may require a flat surface, so if the ground is uneven we may be unable to complete the assembly.
- Please ensure that the product is safely within the weight limit of your chosen location – should it have one – by checking the weight on the product page before placing your order.
- Make sure the route to and within the chosen location is clear, with room for both our Partners/installers and the product to safely gain access, and that there's enough space for your new product to be positioned in your chosen location. You can find the product dimensions on the product page.
- If you have purchased a gas BBQ, you will need to complete a gas leakage test before the product's first use, and connect the gas cylinder.

What we won't do:

- We do not supply or connect gas cylinders to your new product.