

JOHN
LEWIS
& PARTNERS

TENOR HI-FI MUSIC SYSTEM INSTRUCTION MANUAL



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Important safety information

Thank you for purchasing this Tenor Hi-Fi music system.

Hereby, John Lewis & Partners declares that the Tenor Hi-Fi Music system is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following internet address: <https://www.johnlewis.com/content/declaration-of-conformity>

Please read the instructions and warnings carefully before use, to ensure safe and satisfactory operation of this product.

It is most important this instruction leaflet be retained with the product for future reference. These warnings have been provided in the interest of safety. You **MUST** read them carefully before using the appliance. If you are unsure of the meanings of these warnings contact the John Lewis & Partners shop from which you purchased the appliance.

- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by

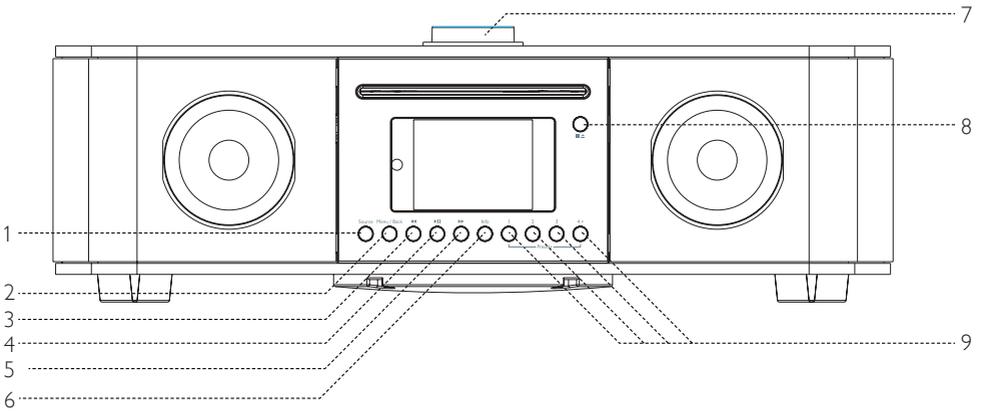
- a person responsible for their safety.
- To protect against fire, electric shock and injury to persons, do not immerse cord, plug or adaptor in water or other liquids.
- Unplug from the mains when not in use, or before cleaning.
- Do not operate any appliance with a damaged cord or plug, or after the appliance malfunctions or has been damaged in any manner. Return the appliance to your nearest John Lewis & Partners shop.
- Do not let power cord hang over edge of table or counter, or touch hot surfaces.
- In the event of a fault, contact your nearest John Lewis & Partners shop. No repair should be attempted by the consumer.
- Do not use the appliance for anything other than intended use.
- For household use only.
- Do not use outdoors.
- Save these instructions for future reference.



WARNING: Polythene bags over the product or packaging may be dangerous. To avoid danger of suffocation, keep away from babies and children.

Your Tenor Hi-Fi music system

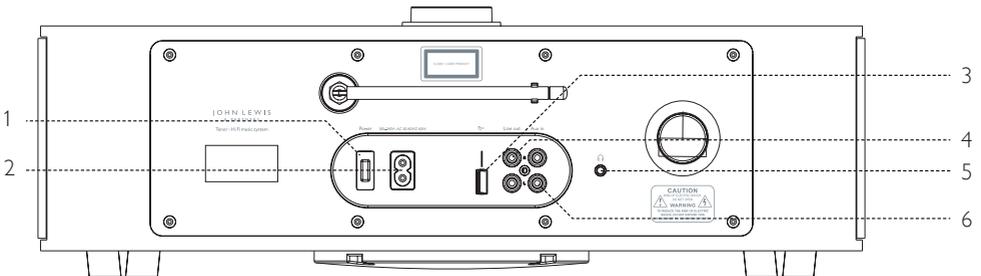
- | | | | |
|---|--------------------|---|--|
| 1 | Source button | 6 | Info button* |
| 2 | Menu / back button | 7 | Multi-function navigation dial and Select button |
| 3 | Previous track | 8 | Stop / eject button |
| 4 | Play / pause | 9 | Preset buttons |
| 5 | Next track | | |



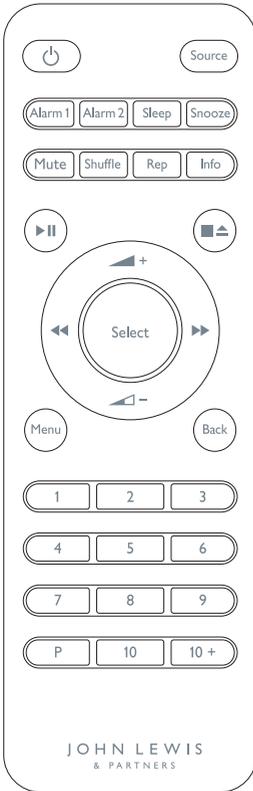
* View more information about the station or track playing. Press again to cycle through further information screens then return to the normal 'Now playing' screen.

Connection panel

- | | | | |
|---|---|---|---|
| 1 | Power switch. | 4 | Line out (to connect to an external amplifier) |
| 2 | Power input (100-240V). | 5 | Headphone socket to connect headphones. |
| 3 | USB socket for MP3 music playback from a USB storage device. You cannot charge a device from this socket. | 6 | Aux in socket to connect an external MP3 music player, such as an iPod, iPad or another device. |



Remote control



The buttons on the remote control replicate the main controls on the Tenor music system, but also have the following additional functions.

Power

 Press to turn the Tenor on and off.

Source

 Press to select different audio sources.

Alarm 1 and Alarm 2

 Press to set up an alarm on the Tenor.

Sleep

 When audio is playing, press to return to a preset sleep time or open the sleep menu.

Snooze

 When an alarm sounds, press the Snooze button to set the snooze interval.

REP (Repeat)

 When playing a CD, press once to repeat the playing track. Press twice to repeat the entire disc. Press again to cancel the repeat function. You cannot use the repeat function in conjunction with the shuffle function.

Shuffle

 When playing a CD, press to play tracks in a random order. Press again to cancel the shuffle function.

 In internet radio, my music, Bluetooth, Spotify or CD mode, press to play or pause audio.

 In FM mode, press to auto-scan for stations.

 Press + or - to adjust volume while playing audio.

 Press + or - to select menu for settings.

 Press left or right to change audio sources.

 When playing audio, press left or right to select CD tracks FM, DAB, Spotify and Bluetooth mode.

Preset numbers 1 to 10+ on the keypad.

- To save a preset, tune into your preferred station on DAB, FM, Spotify or Internet Radio and long press preset button 1, to 10
- To recall a preset, short press button 1, to 10 and the stored station will play.
- Use the 10+ button to access presets 11-20. Once pressed, the 10+ button makes the 1-10 keypad represent presets 11-20. The same process can then be used to save and recall a preset.

P (Preset)

You can also access all presets using the 'P' button

- Ⓟ To save a preset, tune in your preferred station on DAB, FM or Internet Radio and long press the 'P' button, this brings up the digital preset menu. By using the NAVIGATION buttons you can navigate to any of the 1-20 presets, use the SELECT button to save the current station to your chosen preset.
- To recall a preset, short press the 'P' button to bring up the digital preset menu, by using the NAVIGATION buttons you can navigate to any of the 1-20 presets, use the SELECT button to select and play your chosen preset.

Getting started

- 1 Place the Tenor on a suitable shelf or table.
- 2 Extend the telescopic aerial.
- 3 Connect the power cord between the Tenor and the mains supply. (100-240V)
- 4 To play internet radio you will need a wireless (Wi-Fi) network connection with the appropriate permissions, including a password if required.
- 5 Press NAVIGATION dial or the remote control POWER button to turn on.

Set-up wizard

When the Tenor starts for the first time, it runs through a setup wizard to configure settings for the date, time and Wi-Fi network, these steps are listed below. Once this has finished, the system is ready to use.

Set time display

Select Set 12/24 hour and then choose your display preference.

Auto-update

Auto-update works with data sent over DAB, FM or the internet. The clock is only updated when in a corresponding mode, so it is best to select a mode you use regularly.

Update from DAB and FM use time signals broadcast with radio transmissions. Update from Network uses a time signal sent from the internet radio portal when connected to the internet.

Select Update from DAB | Update from FM | Update from Network | No update.

Tenor will auto-update from the selected source when time information is available.

If your country uses daylight saving, the automatically updated time from the network may be wrong by one hour. You can turn on the Daylight savings option to rectify this. If you are updating the time from DAB or FM, the Daylight savings option has no effect on the clock's time.

Set time manually	<p>If you choose No update, the wizard prompts you to set the time and date manually. Tenor displays the date and time as dd-mm-yyyy and hh:mm AM/PM with the first value actively flashing.</p> <p>Adjust each value with the NAVIGATION dial and SELECT button. As you set each value, the next value becomes active and flashes.</p>
Connect to a Wi-Fi network	<p>Tenor is compatible with all common network protocols and encryption methods, including Wi-Fi Protected Setup (WPS). To connect Tenor to your network, you need a Wi-Fi wireless router, together with password key if required.</p>
Open (non-encrypted) network	<p>Select WLAN region/country >Wi-Fi network (SSID), and then select a network from the list.</p> <p>Tenor will connect to the Wi-Fi network and needs no further details.</p>
Standard encrypted network	<p>Use the NAVIGATION dial to enter the Wi-Fi network's password key. Highlight the next relevant character and press to select each character in turn. As you select each character, the key builds up near the top of the display.</p> <p>The three options – Backspace, OK and Cancel -- are included in the selection cycle. These options can be accessed through using the NAVIGATION dial or by pressing the Info key, which moves the selection highlight to the Backspace option.</p>
WPS setup	<p>WPS encrypted networks are identified by '[WPS]' at the start of the network name, and have two methods of connection. Select one of the options and follow the prompts.</p> <p>Push Button > Tenor prompts you to press the connect button on your router. Press the NAVIGATION dial to continue.</p> <p>Pin > (code number) Tenor generates an 8-digit code number that you enter into the wireless router.</p> <p>Skip WPS > Enter the key as for a standard encrypted network. For more information on setting up a WPS encrypted network, see the instructions for your WPS router.</p> <p>On completion Tenor connects to the selected network. If connecting fails, Tenor returns to a previous screen to retry. To exit the process, use the MENU/BACK button.</p>

Modifying the Set-up Wizard

To run the setup wizard again or to change the settings, select

Menu > System settings > Setup wizard

Select Yes to start the setup wizard. If you choose No, the next screen asks if you would like to run the wizard next time Tenor starts. The system will then start without configuring the time, date and Wi-Fi network settings, and display the main menu.



NOTE: If power fails while the wizard is in progress, the wizard will run again the next time Tenor starts.

Internet Radio Mode

Tenor can play thousands of radio stations and podcasts from around the world through a broadband internet connection.

- To enter Internet Radio mode, press the SOURCE button and use the NAVIGATION DIAL to choose Internet Radio mode

There are several ways of selecting stations.

- Last listened
- Browse by Language, Location, Most popular, Newest
- Search station using keywords
- Presets

Last listened

When Internet Radio restarts, Tenor selects the last-listened station.

To select another recently used station, select

Menu > Last listened >

Most recent stations appear at the top of the list.

Browse

To browse Internet broadcasts, select

Menu > Station list > Stations or Podcasts >

Browse through the menus to find broadcasts.

Search station using keywords

You can also search through Internet broadcasts for stations or podcasts with particular keywords in their title.

- To search, select
Menu > Station list > Stations or Podcasts > Search Stations
- Enter a keyword by selecting characters, then press OK. The search entry screens are similar in operation to the Wi-Fi password entry screen.
- Select a broadcast from the list.
- For podcasts, you may be able to select a particular episode.

Presets on Tenor

Tenor has 20 Internet Radio presets
Presets 1-3 have dedicated physical buttons
Presets 4-20 are accessed using the 4+ preset button and the digital preset menu.

Using presets 1-3

To save a preset, tune into your preferred station on Internet Radio and long press preset button 1, 2, or 3.

The number of the presets and the word 'PRESET STORED' will appear on the digital display.

To recall a preset, short press button 1, 2, or 3 and the stored station will play.

Using presets 4-20

To save a preset, tune in your preferred station on Internet Radio and long press preset button 4+, this brings up the digital preset menu. By using the NAVIGATION dial you can navigate to any of the 4-20 presets, use the SELECT button to save the current station to your chosen preset.

To recall a preset, short press the preset button 4+ to bring up the digital preset menu, by using the NAVIGATION dial you can navigate to any of the 4-20 presets, use the SELECT button to select and play your chosen preset.

Presets on remote control

Preset numbers 1 to 10+ on the keypad.

To save a preset, tune into your preferred station on Internet Radio and long press preset button 1, to 10.

To recall a preset, short press button 1, to 10 and the stored station will play.

Use the 10+ button to access presets 11-20. Once pressed, the 10+ button makes the 1-10 keypad represent presets 11-20. The same process can then be used to save and recall a preset.

P (Preset)

You can also access all presets using the 'P' button.

Ⓟ To save a preset, tune in your preferred station on Internet Radio and long press the 'P' button, this brings up the digital preset menu. By using the NAVIGATION buttons you can navigate to any of the 1-20 presets, use the SELECT button to save the current station to your chosen preset.

To recall a preset, short press the 'P' button to bring up the digital preset menu, by using the NAVIGATION buttons you can navigate to any of the 1-20 presets, use the SELECT button to select and play your chosen preset.

Now playing information

While the internet audio stream is playing, the screen shows its name and description. If artist and track information is available, this is also shown.

Press the INFO button to cycle through the following on-screen display options:

- Artist and track name, where available
- Description
- Language and location
- Bit rate and Codec and Sampling
- Playback buffer
- Today's Date

Menu options in Internet Radio mode:

- Last Listened
- Station List
- System settings
- Main Menu

Last Listened

Please see page 9.

Station List

Please see page 9.

System Settings

Please see page 23 for all Tenor System Settings.

Main Menu

This contains all functions of Tenor.

Podcast instructions

Tenor can play thousands of podcasts from around the world through a broadband internet connection.

To enter PODCAST mode, press SOURCE button and use the NAVIGATION DIAL to choose Podcasts mode

Podcast radio menu options:

- Last listened
- Podcast list
- System settings
- Main menu

Spotify connect



Use your phone, tablet or computer as a remote control for Spotify. Go to spotify.com/connect to learn how.

The Spotify Software is subject to third party license found here: <http://www.spotify.com/connect/third-party-license>.

DAB Radio Mode

DAB radio mode receives DAB/DAB+ digital radio and displays information about the station, programme or track as broadcast.

To enter DAB mode, press the SOURCE button and use the NAVIGATION DIAL to choose DAB radio mode

Menu options in DAB mode:

- Station list
- Scan
- Manual tune
- Prune invalid
- DRC
- Station order
- System settings
- Main menu

Station list

To select a DAB station on Tenor, press the MENU button and turn the NAVIGATION dial to view a list of stations and press the SELECT button. Once selected, the station will play and the screen will show information about the station, track or show.

To select a DAB station using the Tenor Remote, select **Menu > Station List** and the NAVIGATION BUTTONS to view a list of stations and press SELECT.

Scan

The first time you select DAB radio, Tenor automatically performs a full scan to see what stations are available.

Manual tune

You may also want to manually scan to update the list of stations if reception was poor for the original scan and the result was an empty or incomplete list of available stations, or you only want to list stations with good signal strength.

Select **Menu > Scan**.

Once the scan is complete, the radio shows a list of available stations.

Prune invalid

If a station is not available in your current location a '?' will appear before the name of the station as shown in the 'station list'. Prune invalid will remove these stations and only leave ones that are available at your current location.

Select **Menu > Prune Invalid > Yes**

DRC Some DAB broadcasts offer dynamic range compression (DRC). This feature allows radios to compress the dynamic range of the output audio stream so that quiet sounds increase and loud sounds reduce. This can be useful if you are listening to music with a high dynamic range in a noisy environment: for example, classical music while cooking.

To change the DRC of the TENOR, select
Menu > DRC > DRC high | DRC low | DRC off



NOTE: The TENOR's DRC setting does not have any effect if DRC data is not included in the broadcast.

Station order You can choose the order of the DAB station list to be either Alphanumeric, Ensemble or Valid. Ensemble lists groups of stations that are broadcast together on the same ensemble: for example, BBC or South Wales local. Valid lists valid stations first, alphanumerically, then off-air stations.

To change station order, select
Menu > Station order > Alphanumeric | Ensemble

System Settings Please see page 23.

Main Menu This contains all functions of Tenor.

DAB Presets

Tenor has 20 DAB presets.

Presets 1-3 have dedicated physical buttons

Presets 4-20 are accessed using the 4+ preset button and the digital preset menu.

Using presets 1-3

To save a preset, tune into your preferred station on DAB Radio and long press preset button 1, 2, or 3.

The number of the presets and the words 'PRESET STORED' will appear on the digital display.

To recall a preset, short press button 1, 2, or 3 and the stored station will play.

Using presets 4-20

To save a preset, tune in your preferred station on DAB Radio and long press preset button 4+, this brings up the digital preset menu. By using the NAVIGATION dial you can navigate to any of the 4-20 presets, use the SELECT button to save the current station to your chosen preset.

To recall a preset, short press the preset button 4+ to bring up the digital preset menu, by using the NAVIGATION dial you can navigate to any of the 4-20 presets, use the SELECT button to select and play your chosen preset.

Now playing information

While a DAB radio station is playing, the screen shows its name and the DLS (Dynamic Label Segment) information broadcast by the station about the programme name, track title and contact details. An icon at the top of the screen indicates a stereo broadcast.

Press INFO to cycle through DLS text such as programme type, ensemble name, frequency, signal strength, bit rate, codec, channels and today's date.

FM radio mode receives analogue radio from the FM band and displays RDS (Radio Data System) information about the station and show where broadcast.

FM Radio Mode	To enter FM mode, press the SOURCE button and use the NAVIGATION DIAL to choose FM radio mode
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Selecting stations	To find a station, scan up or down by pressing and holding the Tune ◀◀ and ▶▶ buttons or you can manually tune with a single press of Tune ◀◀ and ▶▶ buttons.
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FM Presets	<p>Tenor has 20 FM presets.</p> <p>Presets 1-3 have dedicated physical buttons. Presets 4-20 are accessed using the 4+ preset button and the digital preset menu.</p> <p>Using presets 1-3 To save a preset, tune into your preferred station on FM Radio and long press preset button 1, 2, or 3.</p> <p>The number of the presets and the words 'PRESET STORED' will appear on the digital display.</p> <p>To recall a preset, short press button 1, 2, or 3 and the stored station will play.</p> <p>Using presets 4-20 To save a preset, tune in your preferred station on FM Radio and long press preset button 4+, this brings up the digital preset menu. By using the NAVIGATION dial you can navigate to any of the 4-20 presets, use the SELECT button to save the current station to your chosen preset.</p> <p>To recall a preset, short press the preset button 4+ to bring up the digital preset menu, by using the NAVIGATION dial you can navigate to any of the 4-20 presets, use the SELECT button to select and play your chosen preset.</p>
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Now playing information	While FM radio is playing, the screen shows its frequency or, if RDS information is available, the station name and further information. You can cycle through this information by pressing INFO.
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Menu options in FM mode	<ul style="list-style-type: none">- Scan setting- Audio setting- System settings- Main menu
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Scan settings	<p>By default, FM scans stop at any available station. This may result in a poor signal-to-noise ratio (hiss) from weak stations.</p> <p>To change the scan settings to stop only at stations with good signal strength, select Menu > Scan setting > Strong stations only? > Yes</p>
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Audio settings	<p>By default, all stereo stations are reproduced in stereo. For weak stations, this may result in a poor signal-to-noise ratio (hiss).</p> <p>To play weak stations in mono, select Menu > Audio setting > Listen in mono only? > Yes</p>
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System Settings	Please see page 21.
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Main Menu	This contains all functions of Tenor.
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Bluetooth Mode

Prior to pairing, verify your device supports Bluetooth 4.0+EDR A2DP and your device is not connected to any other Bluetooth product. Devices may pair differently.

To pair your Bluetooth device

- 1 Press the SOURCE button and use the NAVIGATION DIAL to choose BLUETOOTH mode
- 2 Turn the volume up by 25% on the Tenor.
- 3 Turn up the volume on your Bluetooth source device (the device you are streaming from).
- 4 Turn on the Bluetooth on your enabled device.
- 5 Select Bluetooth device name 'JL Tenor' when it appears on your device's screen to initiate searching.
- 6 You can start to play your music files wirelessly. Adjust the volume level on your device.

You should not have to pair your device again.

Depending on your device, you may need to make multiple attempts at pairing and/or connecting to the 'JL Tenor', but please give your device adequate time to pair or connect before repeating the process.

To pair a Bluetooth WI-FI-enabled iPhone, iPod touch or iPad

- 1 Press the SOURCE button and use the NAVIGATION DIAL to choose BLUETOOTH mode
- 2 Turn the volume up by 25% on the Tenor.
- 3 Turn up the volume on your Bluetooth source device (the device you are streaming from).
- 4 Select 'Settings', depending on the software version.
- 5 Select 'Bluetooth'.
- 6 Switch Bluetooth 'On' to initiate searching.
- 7 Select 'JL Tenor' when it appears on the display.
- 8 You can begin playing your music files wirelessly once the BT logo stops flashing at the bottom right of the display. Adjust the volume level on your device.

You should not have to pair your iPhone, iPod or iPad again.

The volume output level of music files varies. If you prefer an even higher output level, check the settings in your iPhone, iPod touch or iPad and turn the EQ off, the Sound Check off, and the Volume limit off.

If you encounter a problem pairing, press the small arrow to the right of 'JL Tenor' on your iPhone, iPod touch, iPad display and select 'Forget this Device'. Then repeat the pairing process.

Play CDs

To play a CD

- 1 Press the SOURCE button and use the NAVIGATION DIAL to choose CD mode
- 2 Insert a disc with the print side facing up into the slot until it is drawn inside.
- 3 The player will automatically load the CD and start playback.

The display will say 'Loading'. Disc functions will not work while the disc loads. Playback will begin automatically once the player reads the table of contents.

The display will show 'No Disc' when the unit is set to CD mode and there is no CD inside.

The display shows the following information in CD mode.

- CD mode
- Time
- Elapsed playback time in minutes
- Track number

▶|| To pause/resume playback of the CD.

▶▶ To skip to the next track, press the button once. To fast forward through a track, press and hold.

◀◀ To skip to the previous track, press the button once. To rewind a track, press and hold.

■▲ To stop CD playback, press once. To eject, press again.



NOTE: improper operation can result in material damage.

Do not insert any recording media that deviates from the standard CD format (e.g. miniDiscs) into the CD player. These may not be played and ejected correctly.

Insert only one disc at a time into the CD player.

Play music from a USB device

To play audio from a USB mass-storage device such as USB Flash Stick or USB hard-drive, select:

Source > Music Player

It can choose the tracks by pressing the PREVIOUS TRACK and SKIP TRACK button. The display will show folder and file names (not necessarily track names).

Alarms and sleep

As well as a clock and calendar, Tenor also features two versatile wake-up alarms with snooze facility and a sleep function to turn the system off after a set period.

Use the NAVIGATION dial to increase/decrease the time and SELECT to move to the next option.

When using the remote control, use the NAVIGATION buttons to increase/decrease the time and the SELECT button to move to the next option.

Alarms

Each alarm can be set to start in a particular mode.

To set or change an alarm, select

Menu > Main Menu > Alarms

The alarm setup will then prompt you to set the alarm parameters.

- Enable – Off | Daily | Once | Weekends | Weekdays.
- Time – Set the desired alarm time.
- Mode – Buzzer | Internet radio | CD | DAB | FM.
- Preset – Play previously saved preset as the alarm sound.
- Volume – Set alarm volume from 0-32 Save.
- To activate the new settings, scroll down and select 'Save'. The screen shows active alarms with an icon at the bottom left.
- At the set time, the alarm will sound. To temporarily silence it, press the SELECT button to snooze

You can change the snooze period with the NAVIGATION dial. The radio returns to standby for the set period with the silenced alarm icon flashing.

Sleep

To set the sleep timer, select

Menu > Main menu > Sleep

Use the NAVIGATION dial to choose from:

Sleep OFF | 15 MINS | 30 MINS | 45 MINS | 60 MINS

Once you select a sleep period, the system returns to the main menu.

The sleep function can also be programmed using the remote control

System settings

The system settings menu :

- Equaliser
- Streaming audio quality
- Network
- Time / Date
- Language
- Factory reset
- Software update
- Setup wizard
- Info
- Privacy policy
- Backlight

Equaliser

This presents a number of preset settings, plus a My Equaliser (My EQ) option to allow you to create your own personal settings.

- To choose an EQ setting, select

Menu > System settings > Equaliser.

You can then choose from a variety of preset modes, such as Normal, Flat, Jazz, Rock or Movie, and My EQ.

The last option 'My EQ profile setup' allows you to define your own settings for the 'My EQ' option with custom bass and treble settings, and loudness on/off.

Network

Tenor remembers the last four wireless networks it connected to, and automatically tries to connect to whichever one of them it can find. You can see the list of registered networks through

Menu > System settings > Network > Network profile

From here, you can delete unwanted networks by turning and pressing SELECT, then confirming

Delete > Yes

There are also other options for viewing and manually altering network settings from

Menu > System settings > Network

Users experienced with networking may find these options useful for diagnosing and fixing network problems.

Time/Date

The time and date can be updated manually or automatically. With auto-update, the time and date are automatically synchronised with national time signals broadcast over DAB and FM (when available).

You can also select the display format for the time and date.

The time menu contains the following options:

- Set Time/Date
- Auto update
- Set format
- Set timezone
- Daylight savings
- Standby clock

Set time/date

This option is for manually setting the time and date displayed. The time displays as hh:mm, with the first value, hh, active (flashing). Adjust each value using the select control button and press Select to confirm. The next value then becomes active and flashes. The date values follow and are set in the same way.



NOTE: The date and time are displayed as dd-mm-yyyy and hh:mm AM/PM with the first value, dd active (flashing).

Auto-update

Auto-update works with data sent over DAB, FM or Network. The clock is only selected when in a corresponding mode, so it is best to select a mode you use regularly.

Select from the following options:

**Update from DAB | Update from FM | Update from Network |
No Update**

Set format

To change between 12 and 24 hour display, select Set 12/24 hour and then select your preference.

Daylight savings

Select either ON | OFF to automatically adjust the clock for daylight saving changes.

Standby format

Select either Analog or Digital clock display for when Tenor enters standby

Language

The default language is English. To change, select
Menu > System settings > Language > Select your language

Factory reset

A factory reset resets all user settings to default values, meaning that time and date information, network configurations and presets are lost. However, the radio's current software version is maintained, as is registration with the Internet radio portal. Internet radio favorites therefore remain unless you re-register your radio with another account on the portal website.

To perform a factory reset, select
Menu > System settings > Factory reset proceed > Yes

Software updates

From time to time, Tenor may make software upgrades available with bug fixes or additional features. You can either check for updates manually, or set Tenor to automatically check on a periodical basis (this is the default option).

If Tenor detects that newer software is available, it will ask if you want to go ahead with an update. If you agree, new software will download and install. Your user settings will remain the same.



CAUTION: before starting a software upgrade, please ensure that Tenor is plugged into a stable mains power connection. Disconnecting power during a software update may permanently damage the unit.

To turn automatic checking on or off, select
Menu > System settings > Software update > Auto-check setting.

Setup Wizard

See page 7.

Backlight display

Tenor has a backlight with two brightness settings and an adjustable timeout (this is the time delay, in seconds, after which the display switches to the low level).

Use the NAVIGATION dial to choose from the following settings::

Timeout - Light On | 10 | 20 | 30 | 45 | 60 | 90 | 120 | 180 | sec

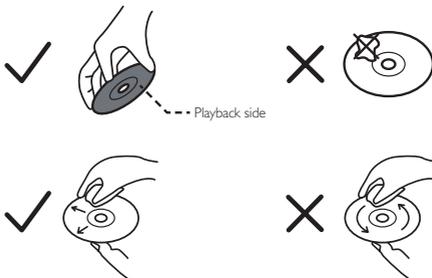
On level - High | Mid | Low

Dim level - Medium | Low

Disc maintenance and unit cleaning

Handling discs

- Do not touch the playback side of the disc.
- Do not attach paper or tape to the disc.



Cleaning discs

- Fingerprints and dust on the disc cause picture and sound deterioration. Wipe the disc from the centre outwards with a soft cloth. Always keep the disc clean.
- If you cannot wipe off the dust with a soft cloth, wipe the disc lightly with a slightly moistened soft cloth and finish with a dry cloth.
- Do not use any type of solvent such as thinner, benzene, commercially available cleaners or antistatic spray. They may damage the disc.

Storing discs

- Do not store discs in places subjected to direct sunlight or near heat sources.
- Do not store discs in places subjected to moisture and dust such as a bathroom or near a humidifier.
- Storing discs vertically in a case, stacking discs or placing objects on discs outside of their cases may cause warping.

Cleaning the unit



Ensure to unplug the unit from the mains socket before cleaning.

- To clean the unit, wipe the case with a slightly moist, lint-free cloth.
- Do not use any cleaning fluids containing alcohol, ammonia or abrasives.
- Do not spray an aerosol at or near the unit



Class 1 Laser Product

- This unit utilises a laser. Use of controls, adjustments or performance of procedures other than those specified herein may result in hazardous radiation exposure.
- Before moving the unit, ensure the disc tray is empty.
- Always remove the disc when the unit is not in use. Failure to do so will risk severely damaging the disc and the unit
- Do not stack devices; heat from other devices may affect the performance of the unit.

Trouble-shooting

Problem	Cause	Solutions
FM: hiss DAB: burbling or intermittent cut-out	Low signal strength	Check or move antenna. Move radio. Rescan local (high-strength) stations only. For DAB, check local coverage at www.ukdigitalradio.com/coverage
DAB: 'No stations available' message	Low signal strength	As above, then rescan stations.
Cannot connect to network	Network down	Check that network is working between a computer and the router.
	Router restricts access to listed MAC addresses	Obtain the Tenor MAC address from Menu > System settings > Network > View settings and add to router list. Note: TENOR has separate MAC addresses for wireless networks; only the current network adaptor method address is displayed, but the other address can be obtained by changing the first pair of digits between '00' (wireless).
	Insufficient Wi-Fi signal strength	Check distance to router. See if a computer can connect to the network in this location.
	Unknown encryption method	Change encryption method on router. Tenor supports WEP, WPA and WPA2.
	Unusual network configuration	Setup network manually through Menu > System settings > Network > Manual settings.

Problem	Cause	Solutions
Cannot connect to Internet	Internet connection down	Check that the Internet is working using a computer connected to the same network.
	Firewall preventing access	Check the following ports are open: UDP and TCP ports 80 and 123; DNS port 53. Some Internet radio stations may require additional ports to be opened.
Cannot play particular internet radio station	Station not broadcasting	Try other stations.
	Overloaded or insufficient bandwidth	Try listening on computer via Internet radio portal website
	Station broadcasting using unknown codec	Try later.
	Link out of date	
CD playback does not start	CD format is not compatible	Insert a different CD into the CD slot.
	CD is dirty	Clean the CD.
	CD is damaged	Insert a different CD into the CD slot.
	CD is upside down in the CD slot	Eject the CD and insert it in the CD slot the right way up.

Error messages

Message	Description	Example
Failed to connect	Correct key entered, but router rejects request	MAC filtering enabled on router.
Format error	Cannot recognize file format -independent of network	Received WMA, but found that the stream wasn't WMA when trying to decode.
Network error	Problem past router - incorrect data being received from network	Data obtained from server is unreadable.
Network not ready	Problem with connection to router	Router switched off.
Network timeout	Problem past router – no response being received from network	Streaming internet radio station and suddenly station becomes unavailable.
Service not available (DAB)	No DAB reception	
No USB device found		Trying to access USB menu, but no USB plugged in.
Update failed	Software upgrade failed	
USB device unsupported	Unsupported USB device plugged in	
USB error	General USB problems	
USB read error	Unable to read particular data from memory	Bad memory sector found on USB device.
USB underpowered	Power failure to USB device - user must remove the device	

Technical specification

Speaker: 2 x 3" full range driver, 1 x 5 1/4" woofer
Power: 40W RMS
Class II
Power Supply: 100-240 mains supply
Dimension (mm): 458W x 153H x 227D

Weight: 5.75 kg

Specifications are subject to change without notice.

Servicing and disposal

This product should only be repaired or serviced by an authorised service engineer and only genuine approved spare parts should be used.

This symbol  indicates that this product should not be treated as normal household waste and it should be recycled. John Lewis & Partners do not operate instore take back, but as members of the Distributor Take Back scheme have funded the development and upgrade of recycling facilities across the UK. Please take it to your nearest collection facility or for further details contact your local council or visit www.recycle-more.co.uk.

Guarantee

For 2 years in respect of defects found to be due to faulty workmanship or material. Proof of purchase is required for validity of the guarantee. This guarantee is no longer valid if the damage has been caused by accidental damage, alteration, repair by any unauthorised persons or poor maintenance.

This guarantee in no way affects your statutory rights.

Retain these instructions for future reference.



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