



# 25L MICROWAVE OVEN INSTRUCTION MANUAL





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## Important Safety Information

Thank you for purchasing this John Lewis & Partners 25 Litre Microwave Oven.

Please read the instructions and warnings carefully to ensure a long life for your product and safe usage. This instruction leaflet must be retained with the product for future reference. These warnings have been provided in the interest of safety. You **MUST** read them carefully before using the appliance.

If you are unsure of the meaning of any of these warnings, please contact your nearest John Lewis & Partners shop or John Lewis & Partners Technical Support on 03301 230106.

This appliance shall not be used by children. Keep the appliance and its cord out of reach of children. Cleaning and maintenance should not be carried out by children.

This product is not intended for use by persons with reduced physical, sensory or mental capabilities unless they are properly supervised or given instructions concerning the safe use of the item by a person responsible for their well-being.





- Children shall not play with the appliance.
- Close supervision is necessary when your appliance is being used near children or infirm people. This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning the use of the appliance in a safe way and understand the hazards involved.
- Do not immerse the cord, plug, or any part of the appliance in water or other liquids.
- Unplug from the mains when not in use, when removing or attaching accessories, and before cleaning any part of the appliance.
- Do not operate any appliance with a damaged cord or plug. If the appliance malfunctions or is damaged in any manner, stop using it and return it to your nearest John Lewis branch. Do not attempt to repair it yourself. Do not modify the appliance plug.
- Do not let the power cord overhang the edge of the surface on which it stands or touch anything hot.
- When unplugging the device, hold the plug itself, not the power cord.
- Do not use the appliance for any purpose other than its intended use.



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- This appliance is for indoor use only. Do not use it outdoors.
  - Do not use accessories or attachments that are not recommended by the manufacturer.
  - This product is intended for household and light commercial use.

 **WARNING:** Polythene bags over the product or within packaging may be dangerous. To avoid the risk of suffocation, keep away from babies, children, and pets.

### Safety Precautions to Prevent Excessive Microwave Energy Exposure

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- Do not attempt to operate this oven with the door open, as this can result in harmful exposure to microwave energy. Do not break or tamper with the safety interlocks.
  - Do not place any object between the oven front face and the door, and do not allow dirt or cleaner residue to accumulate on sealing surfaces.

 **WARNING:** If the door or door seals are damaged, the oven must not be operated until repaired by a qualified technician.





- If the microwave is not maintained in a clean condition, its surface may degrade, affecting its lifespan and potentially create a hazardous situation.

To reduce the risk of fire, electric shock, injury, or exposure to excessive microwave energy, follow these precautions:

- Read and follow the specific instructions under Precautions to Avoid Possible Exposure to Excessive Microwave Energy.
- Children should not play with the appliance, and cleaning or maintenance should not be done by children without supervision.
- Keep the appliance and its cord out of reach of children under 8 years of age.

 **WARNING:** Ensure the appliance is switched off before replacing the lamp to avoid electric shock.

 **WARNING:** Only a qualified technician should perform service or repair operations that involve removing covers designed to protect against exposure to microwave energy. Attempting this otherwise is hazardous.





 **WARNING:** Do not heat liquids or foods in sealed containers, as they may explode.

- When heating food in plastic or paper containers, monitor the oven due to the possibility of ignition.
- Use only utensils suitable for microwave ovens.
- Refer to the guidelines for Materials You Can Use in a Microwave Oven to avoid unsuitable items.
- If smoke is emitted, turn off or unplug the appliance and keep the door closed to stifle flames.
- Microwave heating of beverages may cause delayed eruptive boiling. Handle containers with care.
- Stir or shake feeding bottles and baby food jars and check the temperature before consumption to avoid burns.
- Do not heat eggs in their shell or hard-boiled eggs in the microwave, as they may explode, even after microwave heating has ended.
- Clean the oven regularly and remove food deposits.
- Failure to maintain cleanliness may result in surface deterioration, reducing appliance lifespan and creating hazards.
- Do not install the appliance behind a decorative door to prevent overheating.
- Use only the temperature probe recommended for the oven (if applicable).



- Do not place the microwave in a cabinet unless tested for such placement.
- For ovens with decorative doors, the microwave must be operated with the decorative door open.
- This appliance is intended for household use and similar applications, including:
  - Staff kitchen areas in shops, offices, and other working environments.
  - Farmhouses, hotels, motels, and other residential-type environments.
  - Bed-and-breakfast environments.
  - Catering and similar non-retail applications.
- The microwave oven is intended for heating food and beverages. Do not use it to dry food, clothing, warming pads, slippers, sponges, or similar items, as this may cause ignition, fire or injury.
- Do not use metallic containers for microwave cooking.
- Do not clean the appliance with a steam cleaner.
- The appliance is designed for free-standing use.
- Place the rear surface of the appliance against a wall.
- Avoid using harsh abrasive cleaners or sharp metal scrapers on the oven door glass to prevent scratching and shattering.





 **WARNING:** Accessible parts become hot during use. Avoid touching heating elements.

 **WARNING:** During combination mode, children should only use the oven under adult supervision due to high temperatures.

 **DANGER:** Electric Shock Hazard. Touching some of the internal components can cause serious injury or death. Do not disassemble this appliance.

 **DANGER:** Electric Shock Hazard. Improper grounding can result in electric shock. Ensure the appliance is properly installed and grounded before use.

- This appliance must be grounded. In the event of an electrical short circuit, grounding reduces the risk of electric shock by providing an escape route for the current.
- The appliance comes with a grounding wire and plug. Plug it into a properly grounded outlet.
- If the grounding instructions are unclear, consult a qualified electrician or serviceman.
- If using an extension cord:
- Ensure the electrical rating of the cord matches or exceeds the appliance.



- Use only a 3-wire grounding extension cord.
- Arrange the cord to avoid entanglement or tripping hazards and so that it will not be pulled on by children.
- Monitor during use to ensure safety and prevent fire or damage.





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## Unpacking Your Microwave Oven

- Unpack the microwave. Remove all packing materials and accessories.
- Check the oven for visible damage, such as dents, cracks, or broken door latches. If any damage is found, do not install the microwave oven. Instead, notify John Lewis immediately.
- Remove any protective film from the cabinet surface. Do not remove the wave-guide cover attached inside the oven cavity. This cover protects the magnetron and must remain in place.
- If the power supply cord is damaged, it must be replaced by the manufacturer, their service agent, or a qualified professional to prevent hazards.
- Install the turntable and glass plate in place (see Turntable Installation section on page 13 for guidance).
- Retain your purchase receipt as proof of guarantee and store it in a safe place.



**WARNING:** The appliance should be inspected for damage to the door seals and door seal areas. If these areas are damaged the appliance should not be operated until it has been repaired by a service technician trained by the manufacturer.

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## Installation Of Your Microwave Oven

- This microwave oven is suitable for counter-top use only and must not be built into a cabinet or placed within a cupboard.
- Place the microwave oven on a flat, level, stable surface, at least 85cm above the floor. The rear of the microwave should rest against a wall.
- Ensure there is a clearance of at least 30cm above the microwave and 20cm between the microwave and adjacent walls.
- Do not block the air vents located on the rear, bottom, or top of the microwave oven. Avoid placing objects on top of the microwave, especially over the vents, as this can obstruct airflow.
- Blocked vents may lead to overheating, triggering the thermal safety device and rendering the microwave temporarily inoperable until it cools.
- Plug the microwave into a standard household outlet, ensuring the voltage and frequency match the specifications on the rating label.
- Do not remove the legs from the bottom of the oven.
- Place the microwave oven as far away from radios and TV as possible. Operation of the microwave oven may cause interference to your radio or TV reception.
- This appliance is intended for household use only.





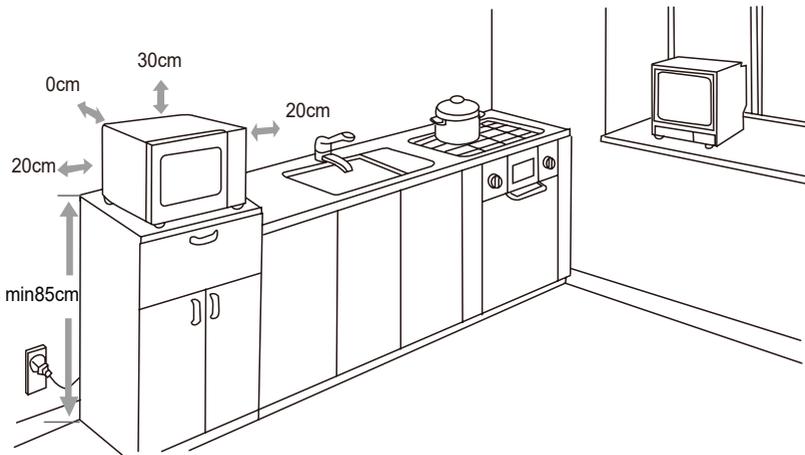
WARNING: Do not install the microwave over a range cook-top or other heat-generating appliances. Exposure to heat may damage the microwave and void the warranty.



CAUTION: Accessible surfaces may become hot during operation. Take care to avoid burns.



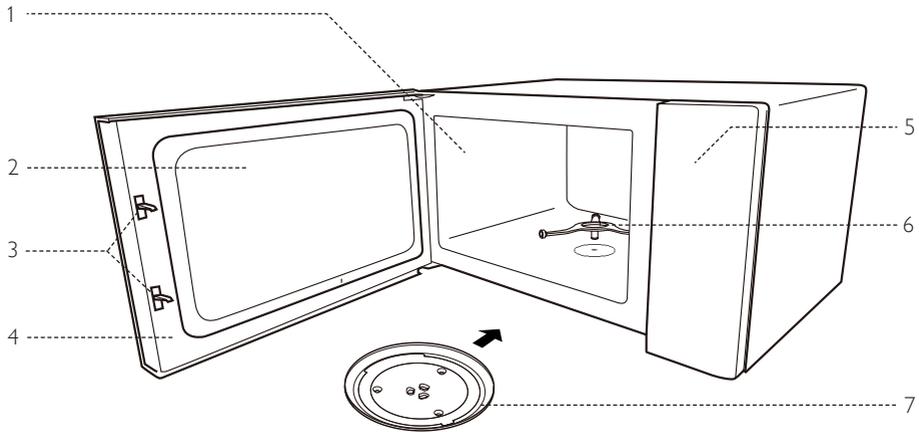
WARNING: Before using the oven, make sure that any plastic or other items that could melt from heat radiation are removed from the microwave cavity.



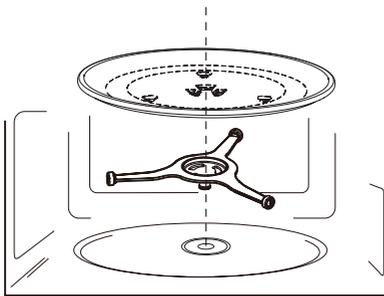


## Your Microwave Oven - Diagram

1. Oven Cavity
2. Observation Window
3. Safety Interlock System
4. Microwave Door
5. Control Panel
6. Turntable Ring
7. Glass Plate



## Turntable Installation



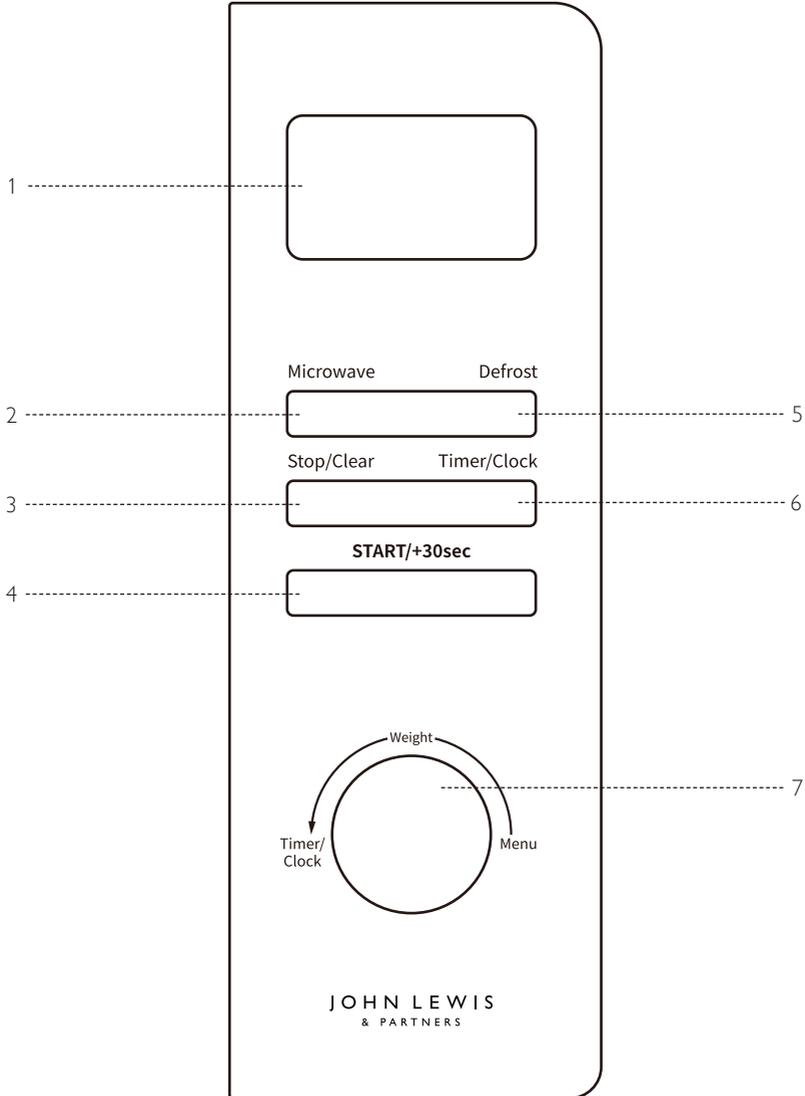
- Always use the appliance with the turntable properly engaged. It can rotate clockwise or anti-clockwise.
- Ensure the glass plate is placed correctly and never upside down.
- The glass plate and turntable ring assembly must always be used together during cooking.
- Place all food and containers of food on the glass plate for cooking.
- Do not restrict the movement of the turntable at any time.
- If the glass plate or turntable ring assembly cracks or breaks, contact your nearest authorized service centre for assistance.





## Control Panel

1. Display screen
2. Microwave button
3. Stop/Clear button
4. START/+30sec button
5. Defrost button
6. Timer/Clock button
7. Selection dial





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## Using Your Microwave Oven

Before using the appliance to prepare food for the first time, please clean the cooking compartment and accessories.

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### Setting the Clock

1. Press the Timer/Clock button twice and 00:00 will display.
  2. Turn the Selection Dial to set the hour.
  3. Press the Timer/Clock button to confirm.
  4. Turn the Selection Dial to set the minutes.
  5. Press the Timer/Clock button to confirm. The clock is set.
- The clock is a 24-hour display. If the clock is not set, it will not work when powered.
  - To reset the clock, please repeat steps 1 to 5.

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### Setting the Kitchen Timer

1. Press the Timer/Clock button once and 00:00 will display.
2. Turn the Selection Dial to set the desired time. The maximum time value is 95 minutes (95:00).
3. Press the START/+30sec to confirm. The timer starts counting down.

Please note: This is a kitchen timer only. It does not start or control the microwave. It functions purely as a countdown timer.

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### Child Safety Lock

To activate the child safety lock:

- In standby mode, press and hold the Stop/Clear button for three seconds. A beep will sound, and the locked icon will appear on the screen.

To deactivate:

- While the oven is locked, press and hold the Stop/Clear button for three seconds. A beep will sound, indicating the lock is deactivated.





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## Microwave Cooking

1. Press the Microwave button once and P100 will display.
2. Press the Microwave button repeatedly or turn the Selection Dial to set the power level. There are 5 power levels available (see following table):

Power	100%	80%	50%	30%	10%
Display	P100	P80	P50	P30	P10

3. Press the START/+30sec button to confirm the power level.
4. Turn the Selection Dial to set the cooking time. The maximum time value is 95 minutes (95:00).
5. Press the START/+30sec button to begin cooking.

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## Status Display Function

- If the clock has been set, pressing the Timer/Clock button during cooking will display the current time for three seconds.
- In the microwave cooking state, pressing the Microwave button will display the current power level for three seconds.

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## Defrosting

You can defrost an item by weight (setting dEF1) or a set time (setting dEF2).

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### Defrost by Weight - dEF1

1. Press the Defrost button once. The screen will display dEF1.
  2. Turn the Selection Dial to set the food's weight (100–2000g).
  3. Press the START/+30sec button to begin defrosting.
- A buzzer will sound during defrosting to remind you to turn the food over. If no action is taken, the oven will continue.

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### Defrost by Time - dEF2

1. Press the Defrost button twice. The screen will display dEF2.
  2. Turn the Selection Dial to set the desired defrosting time (up to a maximum of 95:00 minutes).
  3. Press the START/+30sec button to begin defrosting.
- A buzzer will sound during defrosting to remind you to turn the food over. If no action is taken, the oven will continue operating.
  - The default power level for this mode is P30, and it cannot be adjusted.





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### Quick Start and Time Adjustment

- In standby mode, press the START/+30sec button once to begin cooking at 100% power for 30 seconds.
- Each additional press of the same button increases the cooking time by 30 seconds, up to a maximum of 95 minutes (95:00).
- Alternatively, in standby mode, turn the Selection Dial to the left to set a desired cooking time at 100% power. Continue turning to adjust the time as needed, then press START/+30sec to begin cooking. The maximum cooking time is 95 minutes (95:00).
- During microwave cooking or time-based defrosting, you can press START/+30sec to add 30 seconds to the remaining time. You can also turn the Selection Dial to adjust the cooking time.

Please note: Quick Start does not function during Defrost by Weight or Auto Menu settings.

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### Multi-Stage Cooking

Two cooking stages can be programmed in multi-stage cooking.

- If the Defrost function is selected, it will automatically operate as the first stage.
- The kitchen timer and Auto Menu features cannot be used as part of a multi-stage sequence.

#### **Example: Defrosting 500g of food followed by cooking at 80% microwave power for 7 minutes**

1. Press the Defrost button once. The screen will display dEF1.
2. Turn the Selection Dial to set the food weight to 500g.
3. Press the Microwave button once. The screen will display P100.
4. Press the Microwave button repeatedly or turn the Selection Dial to adjust the power level to P80.
5. Press the START/+30sec button to confirm the power setting.
6. Turn the Selection Dial to set the cooking time to 7 minutes.
7. Press the START/+30sec button to begin the multi-stage cooking process.





## Auto Menu

The Auto Menu feature allows you to cook or reheat popular food items with preset time and power settings.

1. Turn the Selection Dial right to display A-1 on the screen.
2. Continue turning the Selection Dial to select the desired menu. There are 8 Auto Menu options available (please see table below).
3. Press the START/+30sec button to confirm your selection.
4. Turn the Selection Dial to set the weight of the food.
5. Press the START/+30sec button to begin cooking.

Menu	Weight	Display	Power
A-1 Pizza	200g	200g	P100
	400g	400g	
A-2 Meat	250g	250g	
	350g	350g	
	450g	450g	
A-3 Vegetables	200g	200g	
	300g	300g	
	400g	400g	
A-4 Pasta	50g (with 450g cold water)	50g	
	100g (with 800g cold water)	100g	
A-5 Potato	1 (230g)	1	P100
	2 (460g)	2	
	3 (690g)	3	
A-6 Fish	250g	250g	P80
	350g	350g	
	450g	450g	
A-7 Beverage	1 cup (120ml)	1	P100
	2 cups (240ml)	2	
	3 cups (360ml)	3	
A-8 Popcorn	50g	50g	P100
	100g	100g	





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## Cleaning And Maintenance

- Unplug the microwave before cleaning.
- Wipe the cavity with a damp cloth after each use.
- Wash accessories, turntable, and roller ring in warm, soapy water.
- Clean the door seal and surrounding areas with a damp cloth.
- Use a soft, dry cloth on the control panel; leave the door open while cleaning to avoid accidental use.
- Wipe the exterior with a damp cloth, avoid water near vents.
- Keep vents clear of dust and debris to prevent overheating.
- Do not use harsh cleaners, abrasives, metal scrapers, or steam cleaners
- Regular cleaning helps maintain safe operation and extend appliance life.

Cleaning Tip: For easier cavity cleaning, heat half a lemon in 300ml of water on full power for 10 minutes. Wipe with a soft cloth.



## Utensils



WARNING: For details on materials which are safe for microwave use and materials to avoid in the microwave, please refer to the tables provided on the following pages. Note that certain non-metallic utensils may also be unsuitable for microwaving.

- If you are unsure about the safety of a utensil, you can test it using following this procedure:
  1. Place a cup of cold water (250 ml) in a microwave-safe container along with the utensil in question.
  2. Heat on maximum power for 1 minute (ensure the cooking time does not exceed 1 minute)
  3. Carefully touch the utensil. If it feels warm, it is NOT safe for microwave cooking.

## Materials To Be Avoided

Utensil	Remarks
Aluminium tray	May cause arcing. Transfer food into microwave-safe dish.
Food carton with metal handle	May cause arcing. Transfer food into microwave-safe dish.
Metal or metal-trimmed utensils	Metal shields the food from microwave energy. Metal trim may cause arcing.
Metal twist ties	May cause arcing and could cause a fire in the microwave oven.
Paper bags	May cause a fire in the microwave oven.
Plastic foam	Plastic foam may melt or contaminate the contents inside when exposed to a high temperature.
Wood	Wood will dry out when used in the microwave oven and may split or crack.



## Materials You Can Use

Utensil	Remarks
Browning dish	Follow the manufacturer's instructions. The bottom of the browning dish must be at least 5mm (3/16 inch) above the turntable. Incorrect usage may cause the turntable to break.
Dinnerware	Microwave-safe only. Follow the manufacturer's instructions. Do not use cracked or chipped dishes.
Glass jars	Always remove lid. Only use to heat food until just warm. Most glass jars are not heat resistant and may break.
Glassware	Heat-resistant oven glassware only. Make sure there is no metallic trim. Do not use cracked or chipped dishes.
Oven cooking bags	Follow the manufacturer's instructions. Do not close with a metal tie. Make slits to allow steam to escape.
Paper plates and cups	Use for short-term cooking/warming only. Do not leave microwave oven unattended while cooking.
Paper towels	Use to cover food for reheating and absorbing fat only. Use with supervision for short-term cooking only.
Parchment paper	Use as a cover to prevent splattering or a wrap for steaming.
Plastic	Microwave-safe only. Follow the manufacturer's instructions. Items should be labelled "Microwave Safe". Some plastic containers soften, as the food inside gets hot. "Boiling bags" and tightly closed plastic bags should be slit, pierced or vented as directed by the packaging.
Plastic wrap	Microwave-safe only. Use to cover food during cooking to retain moisture. Do not allow the plastic wrap to touch food.
Thermometers	Microwave-safe only (for example a meat thermometer).
Wax paper	Use as a cover to prevent splattering and to retain moisture.





## Troubleshooting

Problem	Cause	Solutions
My microwave oven causes interference with my TV, is this normal?	Some radio, TV, Wi-Fi, cordless telephone, baby monitor, Bluetooth or other wireless equipment interference might occur when you cook with the microwave oven. This interference is similar to the interference caused by small appliances such as mixers, vacuums, hair dryers, etc. It does not indicate a problem with your microwave.	Ensure there is a fair distance between each product before in operation.
My microwave oven has a dim oven light.	In low power microwave cooking the oven light may become dim. It does not indicate a problem with your microwave.	This is normal. No solution needed.
My microwave oven has steam accumulating on the door and hot air is coming out of the vents.	During cooking, steam may come out of the food. Most of the steam will escape through the vents, but some may accumulate on the door. It does not indicate a problem with your microwave.	The microwave oven vents should never be blocked during cooking.





Problem	Cause	Solutions
My microwave oven does not start.	The power cord is not plugged into the socket tightly enough.	Unplug and then plug back in after waiting 10 seconds.
	The fuse or circuit breaker may have blown.	Please contact an authorised Service Centre or ring the Customer Communications Centre on 0330 100 3637 who can recommend a service agent.
	Trouble with the outlet socket.	Test the socket with other electrical appliances.
My microwave oven does not heat.	Door not closed properly.	Open and the close the door, ensuring it is closed correctly.
The oven started accidentally with no food inside.	Do not operate the microwave oven when empty. Running the unit without food inside can cause serious damage and poses a safety hazard.	Press the Stop/ Clear button to cancel operation. If necessary, unplug the microwave and check for any issues before using it again.





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## Technical Specifications

Model: AM9P03A9-P00F  
Capacity: 25L  
Rated Voltage: 230-240 V~ 50 Hz  
Rated Input: 1400W  
Rated Output: 900W

Dimensions (LxWxH): 49.5x39.5x29cm  
Weight: 13.3kg

Power consumption:  
Standby mode: 0.8W

The maximum time required for the microwave oven to automatically enter the applicable low power mode or condition: 20 minutes.

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## Servicing And Disposal

This product should only be repaired or serviced by an authorised service engineer and only genuine approved spare parts should be used. Under no circumstances should you attempt to repair the product yourself. Repairs carried out by inexperienced persons may cause injury or serious malfunction.

If a fault occurs which you cannot resolve through following the advice and information contained within this User Guide, the next step is to contact us on 0330 100 3637.

This product should be repaired or serviced only by an authorised service engineer and only genuine spare parts should be used.

This symbol  indicates that this product should not be treated as normal household waste and it should be recycled. John Lewis do not operate in-store take back, but as members of the Distributor Take Back scheme have funded the development and upgrade of recycling facilities across the UK. Please take it to your nearest collection facility or, for further details, contact your local council or visit [www.recycle-more.co.uk](http://www.recycle-more.co.uk).

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## Guarantee

This appliance is covered by a two-year guarantee against defects in workmanship or materials. Proof of purchase is required to validate the guarantee. The guarantee becomes void if the damage is caused by accident, alteration, repair by unauthorized persons, or poor maintenance. This guarantee does not affect your statutory rights.

Please retain these instructions for future reference.

   
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