

Pergola

FAQs

Q: Is a planning permission required to erect an ABIERTO pergola in my garden

A: Generally, Pacific pergolas do not require planning permission as they are classed as a semi-permanent structure which are secured to the surface and not cemented below ground, allowing them to be disassembled and moved. Exceptions may apply – please check the Planning Permission Guide

Q: Can the pergola be erected on any ground surface?

A: The Abierto pergola can be erected on soft ground but only with 40x40x40cm (minimum) concrete or postcrete base under each post to which the pergola can be anchored. When installing on porcelain tiles, a minimum 5cm space needs to be allowed between the drill hole and the tile edge.

Q: Can the pergola be erected on uneven ground?

A: No

Q: Can the main unit be erected first and sides added at a later stage

A: It is possible to add side accessories although we recommend to install them on the first installation date, as any subsequent installations will incur an extra charge of at least £250.

Q: Do I need a mains power connection close to the pergola?

A: The Abierto pergola has a 2m power cord and requires a standard 240v mains connection to operate the roof louvres and the side blinds

Q: Can the LED lighting be purchased after installation?

A: Yes, the lights can be purchased after the initial installation and installed by the customer

Q: Does this pergola have a warranty?

A: The Abierto comes with a 5-year warranty on all structural parts and a 2-year warranty on all electric components

Q: Are the blinds and louvre panels available to purchase outside of the warranty period?

A: Yes, both are available with the installation service (minimum charge £250 & not available for self-installation)

Q: Is the pergola weather and windproof?

A: The Abierto pergola is a semi permanent structure which means it can be moved. As long as the main unit is fixed to the ground as recommended it can withstand high winds. During storms, heavy rain and snowfall all blinds should be in their cassettes and the roof completely retracted so the wind can move through.

Q: Is the pergola waterproof?

A: The Abierto pergola provides shelter from the rain and water is channeled from the louvres into the beams and from there into the posts where the water will exit on the ground through an opening. The textilene blinds are showerproof and have a UV rating of 50.

Q: Does the pergola require maintenance?

A: We recommend to regularly clean the beams and corner connectors from leaves and debris to allow waterflow during rainfall.

Q: Can the pergola roof louvres be removed?

A: Yes, the louvres can be exchanged or removed if you require access to clean the gutters.

Q: Can a barbeque be used inside the pergola?

A: Yes, a barbeque can be used inside the Abierto pergola as long as there is sufficient ventilation, either through an open roof, or with 3 open sides. We would recommend that the barbeque is positioned a minimum of 1m away from any louvre side panels.

Q: Can a gas firepit be used inside the pergola?

A: Yes, a gas firepit can be used inside the Abierto pergola as long as there is sufficient ventilation, either through an open roof, or with 2 open sides. We would recommend that the gas firepit is positioned in the centre of the pergola and is a minimum of 1m away from any louvre side panels.

Q: Can an open firepit be used inside the pergola?

A: No

