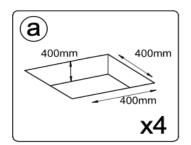
Ground Preparation Guide

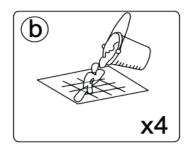
Congratulations on your recent purchase. Like you, we want to make sure that you can enjoy your pergola for many years, so we need to ensure that it is safe, stable and secure. As your pergola is a semi-permanent structure it means that it can be moved either by hand, or in some cases by very strong winds and therefore, it is essential that it is installed on a solid surface and anchored to the ground. Please review the following instructions and complete any necessary groundwork before our installation team arrives, as our installers are not able to handle these preparations on your behalf.

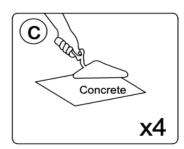
Preparing for Installation

Location: Choose and confirm the exact spot for your pergola, ensuring it allows for the dimensions detailed on the floorplan provided and remove any obstacles. The installation area needs to be level and solid (maximum height difference in the level of the ground must not exceed 20mm). If additional levelling is required, please ensure that this is carried out prior to the installation date along with access to the site being clear of any obstacles.

Foundation Requirements: A sturdy base like a concrete pad, is essential beneath the surface for proper anchoring - we recommend Blue Circle High Strength Postcrete (spec 40N) and would suggest that you contact a local building contractor should you require assistance with the laying of your foundation. We do not recommend that the pergola is installed on a timber or composite decking, as these structures can naturally move which may result in some or all of your blinds not working. For installations on tiles, flags, grass or soil, level concrete pads (400 x 400 x 400mm) should be prepared onto which the posts will be anchored.







Our installation team will require good quality images of the foundations and the site before work can commence.

Anchoring and Drilling Specifications: We typically use 70-120mm carbon steel bolts and diamond drill bits for porcelain tiles and a minimum 5cm space should be allowed between the drill hole and the tile edge. Our team will take care not to damage the tiles but cannot be held responsible for cracks that occur as part of the installation process.

Installation without anchoring: Although we highly recommend anchoring the pergola to the ground you might chose not to do so. If you decline secure anchoring, any resulting damage or injuries are your responsibility and the functioning of the blinds may be affected if the pergola moves.

Mains electric connection: If you have chosen a pergola which requires an electric mains connection, please make yourself familiar with the floor plan of your chosen pergola as the mains cable will only exit at a specific point with a length of 2m.