

- All upholstery products should be cleaned in situ unless otherwise stated. We recommend using a reputable specialist upholstery care professional and requesting a suitability and colour fastness test is performed and is satisfactory on an inconspicuous area before cleaning commences as Laura Ashley cannot take responsibility for third party actions.
- Do not dry clean or wash covers unless it specifically stated that you can, as doing so could result in a loss of fire retardant properties and cause fabric durability issues.
- Remove all spills immediately. Blot liquid spills with a clean, dry, white cloth; work towards the centre of the spill. Do not rub or use abrasive cleaners as this may damage the furniture. Should the piece become stained or suffer damage we recommend professional help is sought.
- For wooden components use a lightly damp cloth rinsed in warm water, do not use a detergent. Polish periodically with a natural wax.

#### GENERAL CARE

- Avoid sitting on the arms or edges of furniture as this may cause distortion. Pushing feet against or placing them on the arms, may cause damage to the arm or frame.
- Please do not allow your furniture to be jumped on as this will damage the springs and frame.
- Take care to prevent sharp objects such as toys, buckles, garment studs and heels from coming into contact with your furniture as they may cause damage.
- We recommend you discourage domestic pets from climbing on or clawing upholstery. If snags do occur do not pull them, thread back gently.
- Avoid air pollution such as cigarette smoke and cooking fumes, which can cause fabric to fade or change colour.
- Avoid contact with chemicals such as household and baby wipes, hair and skin preparations, fake tans, insect repellents and other cosmetics, or household cleaning materials other than those recommended as these are likely to damage the surface.
- Take great care when unzipping covers and replace them correctly, never force a zip, and avoid trapping fabric when fitting or lifting items by the zips. Following the guidelines above will ensure product performance is maintained.

LAURA ASHLEY  
SINCE 1953

# FABRIC UPHOLSTERY FURNITURE

information and care guide

please read and retain for future reference

Afin d'obtenir ce guide en français, merci de vous rendre à cette adresse:  
Hier finden Sie den Ratgeber in deutscher Sprache:  
[http://www.lauraashley.com/page/care\\_guides](http://www.lauraashley.com/page/care_guides)

## UPHOLSTERED FURNITURE

Laura Ashley furniture is craftsman made with great care and attention to produce distinctive pieces constructed to high standards from carefully selected materials. Given the correct care and maintenance these will give you years of comfort and satisfaction, please familiarise yourself with the information below to ensure your complete satisfaction.

### FABRIC SELECTION

- Composition and features of our wide range of beautifully designed fabrics can be found in our catalogue or at [www.lauraashley.com](http://www.lauraashley.com). Take time to understand the properties and natural features of the fabric you have chosen to select a fabric perfect for you.
- Delicate fabrics such as velvets and chenilles have a raised pile and exhibit shading variations, crushing lines and bruising, which create unique features, pile may compress over time in high use areas.
- Fabrics with a linen and/or cotton content can pill and have fine threads visible. Some display slub characteristic effects and may include occasional seeds and husks.
- Linen has a natural tendency to crease which enhances its textural appearance, creases will soften as the fabric relaxes in use. Pilling can occasionally occur in early stages of use, which is a feature of such fabrics.
- Due to the methods of dyeing used with certain fabrics there may be variations in colour and shading, which can occur within the same batch and are quite normal.
- Swatches used in your fabric selection are illustrative of the design and colour. Upholstered products may adopt a slightly different texture and appearance from the swatch due to the fire resistant processing. The occasional odour from this will dissipate once the product is unwrapped and in use.
- Every effort is made to ensure that the products supplied will correspond as closely as possible to samples in our stores, catalogue, swatches and our website, however, variations may occur during normal manufacturing between batches, and due to unique characteristics of natural materials.

### SOFA BEDS

- Ideal as an occasional bed for extra guests. Sofa beds contain a bed mechanism under the seat cushion; this will create a firmer seat than standard sofas, and raise the depth of the seat slightly.
- Follow the bed operating sheet enclosed on delivery carefully and manage the bed mechanism with care to prevent damage to the bed springs, frame or upholstery.
- There are many moving parts and it is normal for minor squeaks and creaks to emit from sofa beds whilst in use.

### CORNER UNITS

- Protect connecting brackets by maintaining stability especially on hard slippery surfaces.
- Some corner seats have by design to be webbed construction so will feel softer than sprung sections on the main seat units.

### VALANCES

- Valances are taped up during transit to protect them; any creasing caused will drop out after a short period of time.

### SEAT CUSHIONS, FILLINGS & SEAT COVERS

- Cushions contain high quality fillings carefully calculated to give the correct loft for each range. All seat and back cushion fillings will compress when used, just like a pillow. The appearance and performance of your cushions can be preserved by regular maintenance. Follow these simple steps as soon as your furniture is in use:-

### ALL CUSHION FILLINGS

- Fillings which are not maintained correctly from the beginning will bind and become difficult to restore, losing comfort and shape.
- Swap reversible cushions around and turn where possible to ensure equal wear.
- Cushions are likely to have moved during transit and because they need time to settle may cause slight lifting of the back pads. Redressing may be required so they sit correctly, ensure the cushion pads are positioned well back, squarely and flat on the seating platform so backs sit flat to the seat.
- The feel of the seat will vary dependent on the fabric chosen; fabric compositions differ from fabric to fabric which can give a more relaxed or firmer feel to the seat when in use. Larger versions of a range have more cushion surface area for air to escape; so may compact more and feel different to smaller options in the same range.

### FIXED FOAM SEAT & BACKS

- Fixed upholstered backs and seats without separate cushions are low maintenance. Contact is often focused in specific areas which may result in body moulding as the fabrics relax and puddle or ripple as the foam interiors settle. Routine maintenance should include smoothing the rippled fabric to the outer edges of the furniture.

### LEGS, FEET & LEVELLING

- Furniture must be positioned on a level solid surface to ensure the product does not rock and damage the frame, use felt pads on feet to assist if floor is not level.
- Protect wooden and delicate flooring from possible marking by feet or castors by using felt pads or castor cups.
- Removable legs which screw in may loosen with use, check monthly that they are secure by gently turning, be careful not to over tighten, those with castors should be tightened with a screwdriver on the end metal screw and firm hand grip on the wooden leg.
- Avoid dragging or dropping your upholstery onto corners or feet, or leaning back on two legs as this may cause damage, lift with two people and place down gently in place.

### FIRE RETARDANCY

- All foam is manufactured to meet stringent flammability regulations; additives used to comply with this standard may occasionally give rise to slight odour which will dissipate over time once the product is unwrapped, aired and in use.

### GUARANTEE

- Our robust and durable frames and springs are manufactured to ensure they exceed British and European standards for strength and stability - our frames are covered by our 10 year guarantee.

### SUNLIGHT AND ENVIRONMENT

- If upholstery is exposed to direct sunlight for long periods of time it will cause the colour and fabric to deteriorate. Use in hot and sunny conservatories is not recommended.
- At least a 30cm clearance from heat sources such as radiators is advised to prevent colour change or permanent marks occurring.
- Do not place hot items such as cups, laptops or hot water bottles on the fabric as this may mark.
- We do not recommend locating products in excessively high or low temperatures, or where the environment is often damp as this may cause product issues.

### GENERAL CLEANING

- Regular cleaning with a soft brush and/or gently vacuuming helps keep your furniture looking its best as accumulated dust will accelerate the wear of covers.