

Leaking Bottle

Seals are occasionally lost, which causes the leakproof lid system to stop working.

Replacement seals are available.



Main Rim Seal

Full circular seal should be in place. Unscrew lid to check seal integrity.

Ensure rim seal is well fitted



Drinking Spout Seal

The drinking spout should be sealed by a silicone part in the spout cover. If the cover has no silicone part, the spout will leak.

Ensure spout seal is in place



Air Vent Seal

The flow vent should be sealed by a silicone part in the seal cover. If the cover has no silicone part, the vent will leak.

Ensure vent seal is in place



Coating Flakes Off

Customers occasionally wash the bottles in a dishwasher on a hot wash, which can affect the paint. This should be done on a cool wash, as per the A+ instructions.

The Best Way To Clean

Before use always rinse the water bottle and cap with cool water.
After use always rinse in warm water and dish soap only.
Do not use brushes or abrasives to scrub.
Air dry thoroughly before storing and always store with cap off.
Hand wash or use top rack of dishwasher and rinse on a cool wash.

Attention!

Do not freeze when full.
Do not boil bottle or microwave bottle.
Do not use for carbonated drinks.
Do not use with non-drinkable liquids.
Do not use brushes or abrasives to scrub.
Ensure cap is screwed on tightly before use.
Not suitable for very hot drinks.

